



Archdiocese of St Andrews & Edinburgh
Lourdes Pilgrimage
Code of Conduct

CODE OF CONDUCT

YOU MUST

- ❖ Treat all pilgrims with respect.
- ❖ Always be an example of good conduct that you wish others to follow.
- ❖ Ensure, whenever possible, that there is more than one helper present during your activities with children, young people and vulnerable adults. If this is not possible, let your leader know as soon as possible. Clearly Sacramental and Medical protocols may be exceptions to this requirement. However all sensible precautions should be taken in all cases to ensure everyone's safety.
- ❖ Respect all pilgrims' right to personal privacy.
- ❖ Encourage pilgrims to feel comfortable and caring enough to point out attitudes or behaviour they do not like.
- ❖ Remember that someone else might misinterpret your actions, no matter how well intentioned.
- ❖ Be aware that even caring physical contact with a pilgrim may be misinterpreted.
- ❖ Recognise that special caution is required in moments when you are discussing sensitive issues with other helpers or other pilgrims.
- ❖ Operate within the procedures and spirit of the Lourdes Pilgrimage.

YOU MUST NOT

- ❖ Render yourself unfit for "duty as a helper" through the consumption of alcohol or the lack of sleep.
- ❖ Have inappropriate physical or verbal contact with other pilgrims.
- ❖ Allow yourself to be drawn into inappropriate attention-seeking behaviour.
- ❖ Make suggestive/derogatory remarks or gestures in front of other pilgrims.
- ❖ Jump to conclusions about others.
- ❖ Exaggerate or trivialise abuse issues.
- ❖ Show favouritism to any individual.
- ❖ Rely on your good name or that of the Church to protect you.
- ❖ Believe "it could never happen to me".
- ❖ Take a chance when common sense, policy and practice suggest another more prudent approach.
- ❖ Ignore the Protection Guidelines and Procedures operating within the organisation.